

Fresh Kids Holiday Club
Sports and Arts & Crafts for children aged 5-12 years
Fresh Sports Centre, Thamesmead School, Manygate Lane, Shepperton TW17 9EE
Tel: 01932 253400 (Sports Centre) 01932 225953 (Fresh Gym)

BOOKING FORM – 6-WEEK SUMMER HOLIDAY CLUB 2018
Dates available: Tuesday 24th July – 31st August

Office Use only:	Date Received: _____	Payment Received: _____	Registration Form Received and Date: _____
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Fresh Kids Holiday Club – every day throughout the summer.

Fresh Kids works hard to create a welcoming environment where our unique young people can be themselves, feel included, valued in our team and have fun!

Our activity programme is packed with excitement and entertainment. Whether your young ones are into football, tennis, gardening, problem solving, getting creative, dancing, team games, food crafts or Summer Olympics – they'll feel right at home with us and you'll feel reassured.

With a limited number of places, we're taking bookings now. Bookings will be accepted on a first-come, first-served basis. Places cannot be reserved without a full payment. Booking confirmation will be sent via email.

Please complete a separate form for each child:

Child's full name: _____

Parent/carer 1: _____ Mobile: _____

Email address for confirmation of booking: _____

You must have completed and returned a Fresh Kids Registration Form. By signing below you confirm that the information we hold on the Registration Form is current and you have read and understand the booking terms and conditions, policies and procedures of Fresh Kids Holiday Club.

We would like to keep you up to date with all the latest news from the Club and its associated activities. If you wish to receive this information, please provide your consent by ticking the boxes below:

I wish to received emails

I wish to receive SMS texts

Signed (Parent/Carer/Guardian): _____

Print Name: _____ Date: _____

Payment Details	
Cheque for £ _____ made payable to "Verve Fitness Ltd" <i>(please write your child's name on the back of the cheque).</i>	
BACS payment <i>(please use child name for reference details)</i> to: HSBC Sort Code 40-46-22 A/C no. 51517813	
Amount paid _____	Date paid _____
Debit card payments: call 01932 225953 or 01932 253400 to make a debit card payment over the phone (Fresh Reception is open 6.30am-10pm week days, Saturday 8am-6pm and Sunday 9am-7pm)	
Amount paid _____	Date paid _____

Fresh Kids Holiday Club Booking Information

Open Every day 8.30am-5.30pm

Drop off is between 8.30am-9am and Collection is between 4.30pm-5.30pm

Cost: £27 per day

Full week discount: book all five days in the same week and **save £5 per child**

Every day is jam-packed full of activities with a different Special Event each day.

**Return your booking form by email to info@trainfresh.com or return to Fresh Reception at:
FRESH GYM HOLIDAY CLUB, Govett Avenue, Shepperton TW17 8AB.**

WEEK 1 Tuesday 24th July – Friday 27th July	
Tuesday 24 th July	
Wednesday 25 th July	
Thursday 26 th July	
Friday 27 th July	
Weekly Total @ £27 per day	£

WEEK 2 Monday 30th July – Friday 3rd August	
Monday 30 th July	
Tuesday 31 st July	
Wednesday 1 st August	
Thursday 2 nd August	
Friday 3 rd August	
Weekly Total @ £27 per day	£

WEEK 3 Monday 6th August – Friday 10th August	
Monday 6 th August	
Tuesday 7 th August	
Wednesday 8 th August	
Thursday 9 th August	
Friday 10 th August	
Weekly Total @ £27 per day	£

WEEK 4 Monday 13th August – Friday 17th August	
Monday 13 th August	
Tuesday 14 th August	
Wednesday 15 th August	
Thursday 16 th August	
Friday 17 th August	
Weekly Total @ £27 per day	£

WEEK 5 Monday 20th August – Friday 24th August	
Monday 20 th August	
Tuesday 21 st August	
Wednesday 22 nd August	
Thursday 23 rd August	
Friday 24 th August	
Weekly Total @ £27 per day	£

WEEK 6 Tuesday 28th August – Friday 31st August	
BANK HOLIDAY SORRY WE ARE CLOSED	
Tuesday 28 th August	
Wednesday 29 th August	
Thursday 30 th August	
Friday 31 st August	
Weekly Total @ £27 per day	£

PAYMENT SUMMARY	
Week 1 Total Due	
Week 2 Total Due	
Week 3 Total Due	
Week 4 Total Due	
Week 5 Total Due	
Week 6 Total Due	
Total Amount Due	£

Terms & Conditions, Policies & Procedures

Registration

Parents/ guardians will ensure that all telephone numbers, contact details and information on the Registration Form are kept up to date at all times.

Booking Confirmation

You will receive your booking confirmation by email so please ensure you provide a valid email address. If you do not receive your confirmation email, please contact us immediately to confirm that your booking has been received.

Arrival and Departure

Drop off: Between 8.30am-9.30am. Parents will drop the children off at the Fresh Sports Centre. Children must be registered by parents/guardians. We cannot be held responsible for a child until such point as they have been registered by you or someone authorised to do so and would therefore ask you to ensure that you escort your child into club.

Pick up: between 4.30pm-5.30pm. Please note that children must be collected from the Club and children will not be permitted to leave without their parent or someone authorised to collect, signing them out. Those who do have authority to collect must either be noted on the booking/registration form or you must inform us beforehand of any change to collection (and a password set up); otherwise we cannot allow the child to be taken. All persons collecting need to sign their child out of the club indicating time of collection.

Late Collection

Children must be collected by the time specified on the booking form. Please note that any collection after such time will incur an immediate penalty. If you attend after your collection time you will be charged £5 immediately. After 15 minutes will be charged £15 and beyond 30 minutes £30 and £5 for every 5 minutes thereafter.

Illness and Absence

If your child has sickness or diarrhoea, please allow a clear 48 hours before returning to the Club. Head lice: if discovered, the Parent will be informed so that treatment and prevention can be managed.

First Aid and Medication

By agreeing to our Terms & Conditions you give permission for a qualified First Aider from Fresh to administer First Aid to your child if necessary. Unless permission has been specifically refused, emergency services will be called if it is considered necessary in the circumstances. Essential prescription medication must be handed to the Club Manager with full administration instructions on arrival each day. Epi Pen: our Duty Managers are not qualified to administer an Epi-pen.

Payment, Refunds and Cancellation

We require full payment in advance of your sessions. We do not issue refunds unless we cancel a Club. We reserve the right to cancel a Holiday Club at any time, due to unforeseen circumstances. In this instance, a full refund will be given. There is no refund for sickness or non-attendance.

Behaviour Management

We reserve the right to eject any child from the Holiday Club where standards of conduct fall below those reasonably expected of children of that age group. On the rare occasion where parents/guardians are asked to remove their child, no refund will be issued. We operate a strict no-bullying policy and all children are encouraged to report such incidents to a member of staff.

Valuables

We endeavour to provide a safe and secure venue, but cannot be held responsible for personal items left or mislaid at the venue. Parents are advised not to allow their children to bring items of value to the venue.

Refreshments

Please provide your child with a water bottle, fruit for the morning, lunch and an afternoon snack. Drinking water will be accessible to the children at all times. Please be aware that we operate a STRICTLY NO NUT policy in any food, which must be adhered to (even if your child does not have an allergy, some other children may react to being in close proximity to nuts).

Photography

Staff may take photos and videos of children at the Holiday Club. These photos and videos may be used on the Fresh website and in other Fresh communications (e.g. newsletters, leaflets, social media). No names will ever be printed in any of our marketing. If you have any objections to photographs of your child being reproduced for these purposes, please inform us via the Registration Form.

Parental/Guardian Involvement

At the end of each day parents/guardians can talk to staff about how their children have been throughout the day. We want to maintain a positive relationship with parents/guardians at all times and we always appreciate feedback about our facility. If you wish to discuss any issues, concerns or ideas please contact us.

Privacy Notice

Fresh is committed to protecting your privacy. Our Privacy Notice explains our data processing practices and your options regarding the ways in which your data is used. If you have any requests concerning your personal information or any queries with regard to our processing please contact us at info@trainfresh.co.uk. A copy of the Fresh Kids Policy Statement is available on request.

Disclaimer

As parent/guardian you understand and accept that whilst all reasonable care will be taken, neither Fresh Kids or any person authorised by them, nor the venue at which the Holiday Club takes place, will be held responsible for any loss, damage or injury suffered by, or to, the applicant, how so ever caused except that such loss, damage or injury is caused by the wilful neglect of Fresh Kids.

Entire Agreement

These terms and conditions together with the Holiday Club registration form constitute the entire agreement between us and you and supersedes all previous agreements, discussions, correspondence and representations. Any variation to this agreement must be evidenced in writing and agreed between the parties to be a variation to these terms.

Duration of Agreement: If your child attends a subsequent Holiday Club, the Terms and Conditions contained in this Agreement (and the preferences you have indicated) will remain in force unless either party notifies the other of any changes in writing.

Contact us

Holiday Club onsite: Fresh Sports Centre, Thamesmead School, Manygate Lane, Shepperton TW17 8AB.
Head Office and correspondence: Fresh Gym, Govett Avenue, Shepperton TW17 8AB.

Email: info@trainfresh.co.uk

Telephone number for Holiday Club: 01932 253400* (Fresh Sports Centre); 01932 225953 (Fresh Gym)

** Please note: the Sports Centre telephone number will divert to Fresh Gym, whenever the Sports Centre reception desk is unmanned.*